

Cambridge Manor Office Park
2 The Manor, Ground Floor
Cnr Witkoppen & Stonehaven Roads
2056 PAULSHOF
Email:info@neweralife.co.za

P.O.Box 784996
SANDTON
2196
Tel: (011) 463 0463
Fax: (011) 463 7006

Date 18 August 2022

Dear Valued Client

Our previous communication to you where we indicated that your policies will be cancelled on 31 July 2022 was based on termination agreement with TransAfrica BUT we received information that your insurance had not been placed elsewhere even after that date as yet.

Taken this information into account we would like to give you peace of mind that we decided to continue with your policy with New Era and in the circumstance you can ignore the cancellation request. Your cover with us remains in place as long as the premium matching the bordereaux paid and provided to New Era on time, unless you decide to place your business elsewhere where you need to inform us immediately to update our records.

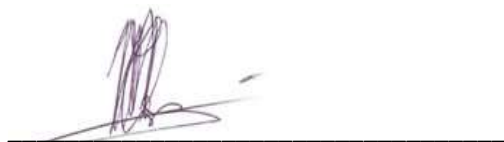
We hope that you will choose to continue the business with New Era as your existing underwriters who have served your needs and will continue to do so fairly and economically, refer to our first letter and contact us at any time if you choose to continue with New Era as an Insurer and we will do the administration to bring you onboard directly

What you can expect from us

1. As New Era Life Insurance, we will ensure that all scheme owners and policyholders are always treated fairly throughout the process.
2. As soon as you contact us, we will update your status at New Era Life Insurance, either staying with us or who your new underwriter is and when the benefits can into effect. We will keep contacting you to ensure your continuous cover is finalized.
3. New Era contact details admin@neweralife.co.za or contact our office on 011 4630463

Signature	
Name of the person signing	
Designation	

Yours sincerely,



Mdu Nkosi
Chief Financial Officer

Directors: Ms. N Magadagela, Adv TM Ncube, Mr J Malele, Mr V Mashabane, Mr SA Sebolai
Company Secretary: Ms. C. Mokoma
New Era Life Insurance SOC.Ltd Registration No: 1979/001632/06 FSP: 2736 Authorized Financial Service Provider